

Introduction

The iKeepSafe Privacy Program is available to operators and service providers of websites and online services, data management systems and other technologies that are, in whole or in part, intended for use in and by schools, and which may collect, store, process or otherwise handle student data.

This *iKeepProfile* is intended to assist you in determining whether the Mundo Pato complies with FERPA. It indicates that Mundo Pato has been assessed for alignment with the iKeepSafe FERPA Guidelines.

Product Overview

Mundo Pato

<https://www.mundopato.com/>

UnitusTI, Mundo Pato Inc., is an international technology cloud company dedicated to the publication of specialized education and treatment programs for individuals with special needs. At the heart of our services is the Unitus Therapy Intelligence (UnitusTI) practice management and program publishing cloud—a sophisticated toolset designed to empower educators and practitioners in the creation of tailored curricula and treatment methodologies. UnitusTI functions as an electronic data records management system and curriculum server, accessible through a secure website hosted on AWS servers, ensuring a robust and reliable infrastructure. Security is paramount, with role-based user access protocols implemented to safeguard sensitive information and is HIPPA, FERPA, VPAT and GDPR compliant.

Agreement

As related to the Family Educational Rights and Privacy Act (“FERPA”) (20 U.S.C. Section 1232g), Mundo Pato agrees:

1. Student records obtained by Mundo Pato from an educational institution continue to be the property of and under the control of the educational institution. The educational institution retains full ownership rights to the personal information and education records it provides to Mundo Pato.
2. Mundo Pato users may retain possession and control of their own generated content.
3. Mundo Pato will not use any information in a student record for any purpose other than those required or specifically permitted by the Mundo Pato Terms and Conditions and Privacy Policy.
4. Parents, legal guardians, or eligible students may review personally identifiable information in the student’s records and correct erroneous information by contacting their educational institution. Additionally, Mundo Pato users may access, correct, update, or delete personal information in their profile by signing into Mundo Pato, accessing their Mundo Pato account, and making the appropriate changes.
5. Mundo Pato is committed to maintaining the security and confidentiality of student records. Towards this end, we take the following actions:
 - a. we limit employee access to student data to only those employees with a need to such access to fulfill their job responsibilities;
 - b. we conduct background checks on our employees that may have access to student data;
 - c. we conduct regular employee privacy and data security training and education; and
 - d. we protect personal information with technical, contractual, administrative, and physical security safeguards in order to protect against unauthorized access, release or use.
6. In the event of an unauthorized disclosure of a student’s records, Mundo Pato will promptly notify users unless specifically directed not to provide such notification by law enforcement officials.
7. Mundo Pato will delete or de-identify personal information when it is no longer needed, upon expiration or termination of our agreement with an educational institution with any deletion or de-identification to be completed according to the terms of our agreement with the educational institution, or at the direction or request of the educational institution.
8. Mundo Pato agrees to work with educational institutions to ensure compliance with FERPA and the Parties will ensure compliance by providing parents, legal guardians or eligible students with the ability to inspect and review student records and to correct any inaccuracies therein as described above.
9. Mundo Pato prohibits using personally identifiable information in student records to engage in targeted advertising.
10. Mundo Pato will not make material changes to our Terms of Use or Privacy Policy, including making significant changes impacting the collection, use, disclosure or retention of data collected without prior notice to the educational user.

Data Review Process

Parents are encouraged to work directly with teachers and school to make any changes in your data. If however, you need to get in touch with us, you can write to compliance@mundopato.com and we will work with the school and do our best to make the required changes.

Teachers, administrators and parents can directly edit their information in their Mundo Pato profiles. Schools also have a right to use any other similar service and can place a request to get all of their data. We will do our best to comply with such requests.

General inquiries related to privacy may be directed to:

Email: compliance@mundopato.com (or privacy@mundopato.com for those in the EEA)

Security Protocols

Mundo Pato has a comprehensive Security Program in place designed to protect the confidentiality, integrity and availability of systems, networks and data. The following is a general overview of data security protocols:

Data in Transit:

HTTPS encrypted

Data at Rest:

Encryption methodology is inherent in their data storage systems. And, is replicated in encrypted form for backup and disaster recovery.

Data Center Security:

Mundo Pato uses AWS Data Centers and these centers conform to the following:

AWS is a secure, durable technology platform with industry-recognized certifications and audits: PCI DSS Level 1, ISO 27001, FISMA Moderate, FedRAMP, HIPAA, and SOC 1 (formerly referred to as SAS 70 and/or SSAE 16) and SOC 2 audit reports. Their services and data centers have multiple layers of operational and physical security to ensure the integrity and safety of your data.

Please see more information below in the available link:

Amazon Web Services (AWS) [_https://aws.amazon.com/security/_](https://aws.amazon.com/security/)

Personnel:

Background Checks: All employees with access to student data have undergone criminal background checks.

Training: Employees of Mundo Pato will receive annual privacy and security training that includes FERPA.

Access: Access to student data is role-based; limited to those employees who need access to perform job responsibilities.

Employees are given access to the minimum services that are required for their job function.

Access to Audit

Once per year, Mundo Pato will provide schools with:

- audit rights to the school's data
- access to the results of Mundo Pato or its third-party security audit

Data Breach

In the event of an unauthorized disclosure of a student's records, Mundo Pato will promptly notify users unless specifically directed not to provide such notification by law enforcement officials. Notification shall identify:

- a. the date and nature of the unauthorized use or disclosure;
- b. the Private Data used or disclosed;
- c. general description of what occurred, including who made the unauthorized use or received the unauthorized disclosure;
- d. what Mundo Pato has done or shall do to mitigate any effect of the unauthorized use or disclosure;
- e. advice to the impacted user on how they can best protect themselves.
- f. what corrective action Mundo Pato has taken or shall take to prevent future similar unauthorized use or disclosure; and
- g. who at Mundo Pato the user can contact. Mundo Pato will keep the user fully informed until the incident is resolved.

Mundo Pato will notify impacted user (s) within 72 hours upon the discovery of a breach of security that results in the unauthorized release, disclosure or acquisition of student information.

Data Deletion

Mundo Pato stores your personal information for as long as it is necessary to provide products and Services to you and others. Personal information associated with the user account will be kept until the account is deleted or until we no longer need the data to provide products and services.

Mundo Pato may have to retain some information after your account is closed, to comply with legal obligations, to protect the safety and security of our community or our Service, or to prevent abuse of our Terms. At Mundo Pato, a user may review or request deletion of their account at any time by contacting their school directly.

Research

Mundo Pato may use data which has been de-identified and/or aggregated for product development, research, analytics and other purposes, including for the purpose of analyzing, improving, or marketing the services. On certain occasions, Mundo Pato may share this data with business partners to improve services or offerings. If they disclose information to authorized business partners to conduct research or assist in understanding the usage, viewing, and demographic patterns for certain programs, content, services, and/or functionality on our service, such data will be aggregated and/or anonymized to reasonably avoid identification of a specific individual.

Third Parties

Mundo Pato does not sell, trade, lease or loan the personal information they collect or maintain, in the course of providing the service, to any third party for any reason, including direct marketers, advertisers, or data brokers.

Mundo Pato contracts with other third-party companies to perform business functions or services on their behalf and may share PII with such third parties as required to perform their functions. Mundo Pato has agreements in place with all third parties with access to student personal information to ensure they only use the information for purposes necessary to deliver the authorized service and to ensure they maintain the confidentiality and security of the information. The agreements align with Mundo Pato data privacy and security policies and expectations.

Product Data List


Data element	Purpose of Data Collected
Student First and Last Name	Product Functionality

Student Address	
Student Email Address	Product Functionality
Other Student ID	
Student age/DOB	
Student Ethnicity and Gender	
Parent First and Last Name	Product Functionality
Parent Mobile/Phone Number	Product Functionality
Parent Email Address	Product Functionality
Parent Password	Product Functionality
Other Parent ID	Product Functionality
School Name	Product Functionality
Photograph, Video File or Audio File	Product Functionality
Browser Type	Product Functionality
Access Time	Statistics
Time spent on Site	Statistics
Page Views	Statistics
Referring URL's	Statistics

Accuracy Statement

Mundo Pato hereby confirms the accuracy and truthfulness of all information contained in the Mundo Pato profile and has authorized iKeepSafe to make the profile available to any interested schools.

Signed and agreed:



Ricardo Correa (Feb 1, 2024 15:22 PST)

(Signature)

Ricardo Correa, CEO
UnitusTI Therapy Intelligence
ricardo@mundopato.com | www.mundopato.com
Main: (503) 720-6435

02/01/2024

The Mundo Pato service has been reviewed and found in alignment with iKeepSafe's FERPA Privacy Program Guidelines as indicated by this product profile. Mundo Pato has been awarded the iKeepSafe FERPA.


Amber Lindsay (Feb 1, 2024 19:35 EST)

(Signature)

Amber Lindsay
President & CEO
iKeepSafe

02/01/2024

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